

# How To eSign For Tickets & Orders



Opt-in and opt-out features allow producers to deliver essential information while complying with electronic communication regulations.

## OPTING IN TO ETICKET + ESIGN

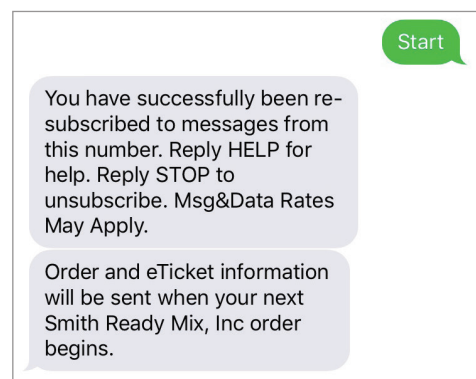
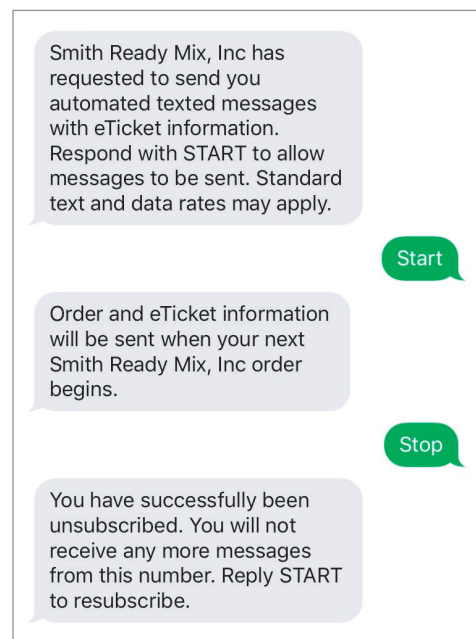
The first time a contractor receives an eTicket message from their materials producer, they must choose opt in to the service by replying "AGREE."

The contractor will receive a confirmation, and begin receiving eTicket text messages.

## OPTING OUT OF ETICKET TEXT MESSAGES

A contractor can opt out of the eTicket service at any time by replying "STOP" in the text thread. They will receive a final text to confirm their choice to unsubscribe.

The contractor can restart eTicket messages by texting "START."



# How To eSign For Tickets & Orders



Contractors can use Smith Ready Mix's eTicket + eSign solution to receive digital tickets and sign for delivered loads of concrete. With just a mobile phone, each ticket can be instantly reviewed and verified upon receipt.

## ACCEPTING AN ETICKET

Instead of a paper ticket, contractors "eTicket" details are sent by text. The job site contact can "eSign" in two ways.

### Reply to the eTicket

To reply to the eTicket, text the truck number. The reply may contain additional text. If the wrong truck number is entered, or an incorrect text format is entered, you will receive a message to "try again."

### CORRECT RESPONSE FORMATS:

- "Accept truck 47"
- "47"

### INCORRECT RESPONSE FORMATS:

- "Truck47ishere" - (no spaces around truck number)
- "1 23-4" - (no spaces or symbols around truck number)

### 3RD PARTY RECIPIENTS

- The URL in the text can be copied and sent to any 3rd party for viewing.

Smith Ready Mix, Inc order [19259](#) for 251 Lincolnway has started shipping. Order info: <https://r.bcmi.app/0d95f00e>. Text truck numbers to eSign for loads. Text the order number to eSign for all loads when completed.

Truck 47 has left the plant with ticket [39209](#). 10.00 CY of 50EA. Ticket info: <https://r.bcmi.app/71ace55a>. Text this truck number to eSign for the load when it arrives.

47

eSignature confirmed.



# How To eSign For Tickets & Orders



BCMI's eTicket + eSign is a paperless ticketing system for construction materials producers and contractors.

## BATCH WEIGHTS

Batch weights can be displayed on an eTicket, if they are enabled for the order in the dispatch system. A Producer Admin must also select "Include batch weights" as an eTicketing setup option.

View PDF Ticket.

Batch weights				
MATERIAL CODE	MATERIAL NAME	UOM	TARGET	ACTUAL
SAND	Sand	Lb	15,000.00	15,000.00
3/4STONE	3/4" Limest...	Lb	5,000.00	5,000.00
CEMII	Type II Cem...	Lb	5,000.00	5,000.00
H2O	Water	Gal	350.00	350.00

**Smith Ready Mix, Inc**

### eTicket 39210

**Important safety and liability information included. Scroll down to view. eSignature of tickets accepts liabilities.**

VIEW ORDER INFORMATION

**Ticket details**

DEPART PLT

10:14 AM

ARRIVE JOB

10:38 AM

BEGIN UNLD

10:38 AM

END UNLD

10:48 AM

**PRODUCTS**

50EA (5000 PSI Limestone Mix W/Air)

1NCL (1% Non-Chloride) FM (Fibermesh 300 - Blue)

ENVSCH (Environmental Surcharge)

[VIEW ALL PRODUCTS](#)

**ESIGNATURE**

N/A

**LOCATION**

STREET  
251 Lincolnway

CITY STATE ZIP CODE  
Valparaiso IN 46383

BLOCK LOT  
N/A N/A

**COORDINATES**

41.473098754883, -87.061096191406

**VERIFIED EVENT**

N/A

**LOAD SIZE**

10.00 CY

**SHIPPED OF ORDERED**

10.00 CY / 50.00 CY

**TRUCK**

47

**PURCHASE ORDER NUMBER**

N/A

**DATE**

Today

**CONTRACTOR**

SMITH READY MIX (4000)

**PROJECT**

251 Lincolnway (340487)

**ORDER**

19259

**SLUMP**

4.00 in

**AGE**

15s

**BEGIN LOAD**

10:14 AM

**DOCUMENTS**

[39210-Original.pdf](#)

**WATER ADDED AFTER BATCH**

Unknown

**DELIVERY NOTES**

N/A

**Products**

CODE	NAME	QUANTITY
50EA	5000 PSI Limestone Mix W/Air	10.00 CY
1NCL	1% Non-Chloride	1.00 CY
FM	Fibermesh 300 - Blue	1.00 CY
ENVSCH	Environmental Surcharge	1.00 CY

**Batch weights**

MATERIAL CODE	MATERIAL NAME	UOM	TARGET	ACTUAL
SAND	Sand	Lb	15,000.00	15,000.00
3/4STONE	3/4" Limest...	Lb	5,000.00	5,000.00
CEMII	Type II Cem...	Lb	5,000.00	5,000.00
H2O	Water	Gal	350.00	350.00

continued



Smith Ready Mix, Inc. has been serving Northwest Indiana's ready mix concrete needs since 1949. Our INDOT-approved locations are conveniently located to supply customers throughout Northern Indiana, Southwest Michigan, and the South Suburbs of Chicago.

# How To eSign For Tickets & Orders



Smith Ready Mix's eTicket + eSign is a paperless ticketing solution for construction materials producers and contractors. With just a mobile phone, each ticket can be instantly reviewed and verified upon receipt.

Contractors receive eTickets for each load they receive, and eSign for loads via text or web link. They can also sign for a batch of tickets, to accept all tickets for an order at once.

Smith Ready Mix's Material Pro and Material Now apps capture eTicket and order details, but the apps are not required for the transaction.

## ESIGN OPTIONS FOR ORDERS

Instead of a paper ticket, contractors receive eTicket details by text. The first text message confirms an order has started shipping, and includes the order number. Rather than accepting each individual load, the contractor can "eSign" for a group of tickets, or an entire order, in several ways..

### 1. Pre-sign eTickets

"Pre-sign" teTickets by responding to the order's first text message. This will stop additional text messages for individual eTickets, and mark each load as accepted with the eSigner's name, phone number and date/time stamp.

### 2. Reply to any eTicket

Reply to any eTicket by texting the order number. This will capture an eSignature for all delivered loads, including loads on the way to the job site.

If a batch of tickets is accepted or "eSigned" before a job is complete, all following eTickets will still need to be accepted.

The reply may contain additional text, but there must be a space around the order number.

If the wrong order number is entered, or an incorrect text format is used, you will receive a message to "try again."

Smith Ready Mix, Inc order [19260](#) for 251 Lincolnway has started shipping. Order info: <https://r.bcmi.app/9d7cac65>. Text truck numbers to eSign for loads. Text the order number to eSign for all loads when completed.

Truck 60 has left the plant with ticket [39211](#). 10.00 CY of 50EA. Ticket info: <https://r.bcmi.app/7507e1ea>. Text this truck number to eSign for the load when it arrives.

19260

eSignature confirmed.



# How To eSign For Tickets & Orders



### 3. From a smartphone, click the order link

From a smartphone, click the order link in the eTicket message to open the “eOrder” view. Review order details and all delivered tickets, then tap the “eSign” button. This will record your eSignature and mark all loads for the order as accepted.

*Note: There is no need to reply via text if you eSign in the eOrder view.*

**Smith Ready Mix, Inc**

### Order 19261

**⚠ Important safety and liability information included. Scroll down to view. eSignature of tickets accepts liabilities.**

**Order details**

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**LOCATION**

STREET  
251 Lincolnway

CITY STATE ZIP CODE  
Valparaiso IN 46383

[MAP](#)

**NUMBER**  
19261

**DATE**  
Today

**SCHEDULED START TIME**  
11:15 AM

**FIRST TRUCK ARRIVE JOB**  
10:31 AM

**STATUS**  
Active

**SHIPPED OF ORDERED**  
20.00 CY / 50.00 CY

**PRODUCTS**

50EA (5000 PSI Limestone Mix W/Air)  
1NCL (1% Non-Chloride) FM (Fibermesh 300 - Blue)  
ENVSCH (Environmental Surcharge)

[VIEW ALL PRODUCTS](#)

**PROJECT**  
251 Lincolnway (340487)

**CONTRACTOR**  
SMITH READY MIX (4000)

**SPACING**  
10 Min

**SLUMP**  
5.00 in

**WORK TYPE**  
Commercial - PAVEMENT

**CREW**  
N/A

**ORDERED BY NAME**  
Joseph Exotic

**ORDERED BY PHONE NUMBER**  
+12194052357

**Products**

CODE	NAME	QUANTITY
50EA	5000 PSI Limestone Mix W/Air	50.00 CY
1NCL	1% Non-Chloride	1.00 CY
FM	Fibermesh 300 - Blue	1.00 CY
ENVSCH	Environmental Surcharge	1.00 CY

**Tickets**

[EXPORT](#)

TKT	LOAD	QTY	ESIGNED
39214	2	10.00 CY	
39213	1	10.00 CY	

[ESIGN ALL TICKETS](#)

**i** eSigning all tickets will also sign any future tickets for this order and mute individual ticket texts.



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# How To View & Download Ticket PDFs In Material Now



## “Confirm” in ticket view to eSign

**eSignature**

Scroll to the bottom of the form to eSign

Important safety and liability information included. Scroll down to view. eSignature of tickets accepts liabilities.

**Safety and liability**

I AGREE TO THE TERMS DISPLAYED ABOVE.

**SIGN**

## eSignature format in ticket view

**Ticket details**

DEPART PLT 10:14 AM    ARRIVE JOB 10:38 AM    BEGIN UNLD 10:38 AM    END UNLD 10:48 AM

**PRODUCTS**

50EA (5000 PSI Limestone Mix W/Air)  
 1NCL (1% Non-Chloride)    FM (Fibermesh 300 - Blue)  
 ENVSCH (Environmental Surcharge)

[VIEW ALL PRODUCTS](#)

**ESIGNATURE**

Joseph Exotic  
 +1 (219) 405-2357  
 29 Apr 2020 10:16 AM

**LOCATION**

**STREET**  
 251 Lincolnway

CITY	STATE	ZIP CODE
Valparaiso	IN	46383

BLOCK	LOT
N/A	N/A

[MAP](#)

**COORDINATES**  
 41.473098754883, -87.061096191406



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# How To View & Download Ticket PDFs In Material Now



## eTicket Documents

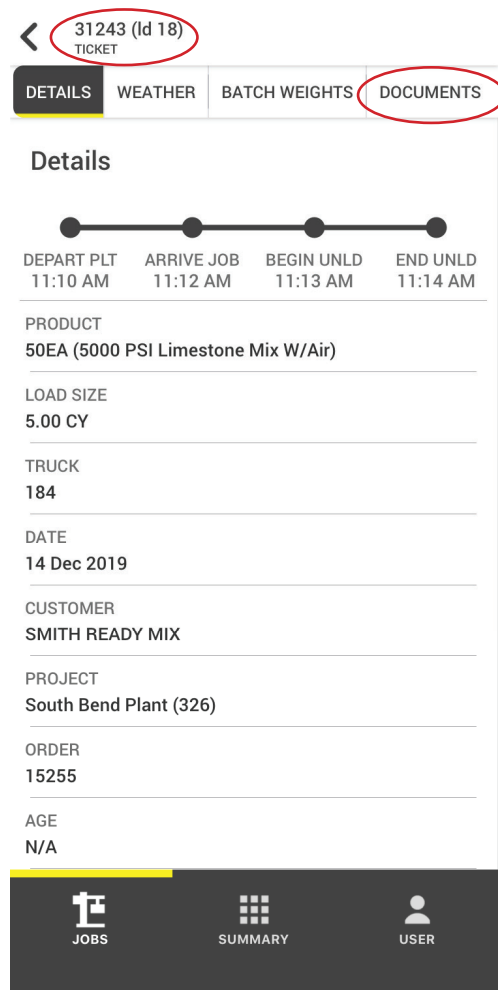
Ticket documents (PDFs) can be viewed and downloaded with the Material Now app.

### On a phone or tablet

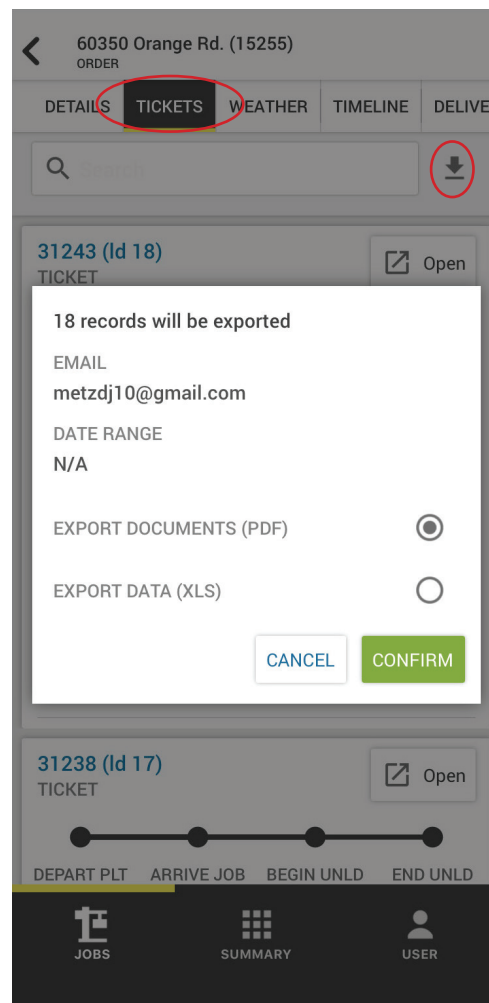
Open the ticket you want to view and select the Documents tab. From here, you can export a PDF of the ticket.

or - export all tickets for an order by tapping the download icon (down arrow) at the top of the ticket list.

### Single Ticket



### Batch of Tickets



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# How To View & Download Ticket PDFs In Material Mix Now



Online - Open the ticket you want to view and select the Documents button (upper right). From here, you can export a PDF of the ticket.

Or - Export all tickets for an order by clicking the download button (down arrow) at the top right of the ticket list.



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